

Conflict Resolution

90 min
½ day

'Finding a Positive Outcome'

Business Scenario Of all the issues people tend to avoid, conflict tops the list. Unresolved conflict often demotivates, can lead to serious working relationship issues and loss of productivity. Conflict Resolution training is your opportunity to get to the heart of the problem and solve it.

Your Booster Session

- Understand how conflict can develop
- Overcome obstacles in the conflict resolution process
- Confidently and effectively address conflict between individuals and groups

Action Planning - What will You do? You will examine the causes of conflict and through exercises create methods to overcome the issues raised.

Flexibility of Delivery Active Knowledge Bites™ may be delivered pre-course, post-course or stand-alone; designed as motivational, thought provoking sessions for high impact information sharing and supported with relevant exercises, material and Action Planning to apply new ideas back into the workplace.

Sessions may be tailored and extended to a half-day course.

*Active Knowledge Bites™
Turning Learning into Action...*

