

## Resolving Performance Issues

90 min -  
½ day

### 'Everything Can Be Improved'

<b>Business Scenario</b>	Successful managers know how to bring out the best performance in their people. They create opportunities, motivate, set goals and develop skills that achieve maximum results.
<b>Your Booster Session</b>	<ul style="list-style-type: none"> <li>▪ Understanding 'Performance Management'</li> <li>▪ Obstacles to effective performance</li> <li>▪ Setting SMART objectives</li> <li>▪ Providing specific feedback</li> <li>▪ Working through performance issues with staff</li> </ul>
<b>Action Planning - What will You do?</b>	The course offers structured discussion and exercises to provide the opportunity to further understand the process of performance management. You will examine successful coaching and feedback techniques for overcoming performance issues enabling you to create an Action Plan for future success.
<b>Flexibility of Delivery</b>	Active Knowledge Bites™ may be delivered pre-course, post-course or stand-alone; designed as motivational, thought provoking sessions for high impact information sharing and supported with relevant exercises, material and Action Planning to apply new ideas back into the workplace. Sessions may be tailored and extended to a half-day course.

*Active Knowledge Bites™  
Turning Learning into Action...*

