

Valuing Equality & Diversity

90 min

'Building Awareness of Equality, Diversity and Human Rights'

Business Scenario Equality, cultural diversity and human rights have become important issues for all private as well as public organisations, particularly where customers and staff may come from a wide range of varying backgrounds.

Building awareness of Equality, cultural diversity and human rights might be defined as "maximising the potential of every person so that they have every opportunity to give their best in line with the organisation's goals". Given the diverse clients our companies serve, it is imperative these values are reflected. This is demonstrated by the attitudes and actions of staff when dealing with customers, staff and other members across the board.

Who Will Benefit? This course is designed for all staff wishing to meet and understand basic guidelines on equality & diversity. This course acts as an excellent introduction and guide to dealing with equality, cultural diversity, human rights and discrimination issues.

Course Objectives By the end of this session you will be able to:

- Explore 'what is equality and diversity' and it's importance to you.
- Identify the 8 primary equality strands.
- Understand how and why prejudice or biases arise, and what we can do to overcome them.

Course Content

- Diversity & equal opportunities
- Update with Human rights act and Carers regulations
- Understanding the dimensions and strands of equality
- The psychology of prejudice and bias.

Course Features Through exercises, open discussion and activities, this participatory workshop allows the participants to analyze their own opinions, ideas and thoughts about the subject, whilst receiving an introduction to diversity and equal opportunities in the workplace.

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