

Itinerary:

'Leading, Managing & Coaching Our People to GREATness'

Refreshments & Registration

- Welcome & Introductions
- Qualities and Definitions of Leaders, Managers and Coaches
- Engaging for Success, Model & Discussion
- Leadership Behaviours
- Effectively Balancing Motivation and Skills
- Benefits of Higher Morale
- Motivational Insights™ – An analysis of personal motivations and the use of language in gaining more positive results

Refreshment Break - Meet Some of the Catalyst Team

- ILM Accreditations and Electives
- Personal Development Organisers™ – *a more Positive You...*
- Team Health Assessment™ - *provided free to your email address*
- Unique Business Forums – the Art of Effective Conversations
- Facilitating Your Future Success - Question & Answers Discussion

*Conclusion**

**Mingle time for those wishing to stay*

'Going for Growth - Being the Best You Can'

"CIPD research suggests that organisations that adopt high performance working practices which are underpinned by high quality people management can expect to receive a 20% increase in productivity and profitability."

CIPD Senior Public Policy Adviser

Motivating personnel remains one of the biggest opportunities for UK plc to re-build its confidence, to maximise its performance and improve its service provision.

Hosted by *Nick Horan, Marketing Director of Catalyst Business Academy*, this lively and informative seminar explores how to best support developing managers and their teams to make transformational changes for the future success of their business or organisation, themselves and their clients.